Maintenance & Pre-Call Checklist

Please follow the steps below before contacting ICE





SCRUBBER DRYERS

- Please ensure tanks are emptied and cleaned after every use.
- Please ensure drive boards or brushes are removed after every use, cleaned, and hung up to dry.
- Please remove the squeegee bar, clean the blade and place into the recovery tank after every use.
- Once on charge, this must have a full charge before disconnecting. This will prevent an optune charge and extend the life of the batteries.
- Clean and remove any debris from both the clean & dirty filters.
- Ensure that the water release button or lever is switched off when the machine is stationary.
- Clean through pipes to prevent blockages.
- Please ensure that you check all charging and fixed leads for breaks, exposed wiring and burning before use.







STEAM CLEANERS

- Do not fill the tank with hot water, cold water only.
- Do not apply chemical, unless advised to on the machine.
- Do not apply steam directly onto the body.
- Ensure machine is turned off and plug removed from the wall.
- Please wait until temperature is at operating ranges before use.
- Please ensure that you check all charging and fixed leads for breaks, exposed wiring and burning before use.



SWEEPERS

- Please ensure that the hopper is emptied after every use.
- Clean and maintain the sweeper brushes weekly.
- Avoid long wrapping, as this gets wrapped around the brush and will damage the machine.
- Please ensure that you check all charging and fixed leads for breaks, exposed wiring and burning before use.
- Please use filter shaker after each use where applicable.







VACUUM CLEANERS

- Please ensure that you clean the filters after each use.
- Empty or remove debris bag once full.
- Check wiring for any damage at the end of each use.
- Please sure that you do not overextend the cable.
- Ensure that the hose is clean and clear in order to prevent blockages.
- Please ensure that you check all charging and fixed leads for breaks, exposed wiring and burning before use.

For engineer support please contact ICE







DOWNLOAD THE ICE APP TO MAKE AN INSTANT

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CALL OUR SERVICE HELPDESK ON 0800 389 3869 (OPT 1)

OR

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